



Refund Policy

Niagara Athletics Volleyball Club is a not-for-profit organization. Unlike a government organization, we have to cover all our expenses and cannot operate at a loss.

We are happy to provide high quality volleyball programs to youth at an affordable price but in order to do so, when parents register for a program, they must share the liability with the club and **agree to the 4 terms of our refund policy.**

Term 1

In the event that a participant is unable to attend a class(es), refunds, credits or makeup class(es) will not be offered.

Term 2

Withdrawals with a full refund up to one week before the start of the program or event will be charged a \$25 administration fee. Withdrawals after this date, but before the start of the program or event will be charged a \$50 administration fee.

Term 3

No refunds or credits will be issued after the start of the program. No exceptions, medical or otherwise.

Term 4

If the club cancels a program before it begins, we will refund in full.

If one or more classes are cancelled (e.g., weather or any reason beyond our control) the club will refund the participant for the missed class(es), less a \$10 fee*.

* The \$10 fee is to help cover the fixed costs the club incurred, e.g., t-shirt, certificate, insurance, admin costs to issue refunds, etc.